

James W. Kugler Construction Solutions, Inc. 2263 W. Liberty Ann Arbor, MI 48103

Dear Jim:

I would like to take this opportunity to personally thank you for your firm involvement in construction our new Arby's Restaurant in the Southland Mall.

Your commitment to meeting the almost impossible schedule demand we required in order to satisfy the mall's grand opening date was outstanding. Who would have thought we would complete this entire project in (11) working days! The way you were able to get all the trades to work together so well, with such time and area constraints was amazing.

The construction manager for the entire food court was equally impressed with your construction efficiency and quality. He noted several of the other restaurant projects started several weeks before ours and would be finishing later.

Your efforts on this project have demonstrated that you offer clients of small projects the same level of professionalism that one might expect on much larger projects. Again, I thank you for that.

I hope that this information will be a helpful reference for future projects that you may become involved with. I look forward to working with your firm again on our anticipated up coming projects.

Sincerely,

Roger Seth

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